



CONSULTATION APPOINTMENT – WHAT TO EXPECT

At Proactive Perio we are a patient-centred practice that ensures patient questions and concerns are attended to and answered in the first consultation as best as feasibly possible.

STANDARD VS EXTENDED CONSULTATIONS

Standard consultations are 40 minutes in duration with the periodontist. We do not delegate any elements of your consultation to a hygienist. We believe that the first appointment is critical to gather as much relevant information as possible to prepare a treatment plan tailored to your needs and desires.

The standard consultation is capped at a maximum of \$295.

If you or your attending clinician require more time to discuss your clinical situation, an extended consultation [considered to be >45 mins] would be completed [you will be notified verbally], and your consultation fee would increase to \$450.

This structure is in line with other medical consultations you may have experienced

There are multiple things you can do to help us be as efficient as possible; this includes

- > Ensuring your referral and relevant x-rays have been sent through in advance from your dentist.
- > Completing and returning to us your Medical History and new patient Periodontal Questionnaire. These are also available on our website at <http://www.proactiveperio.com>
- > Arriving 10mins early to your appointment to ensure all relevant documentation is complete
- > Having prepared notes and questions written down so you can reference them when required

ON THE DAY WE WILL:

- > Confirm why you have been referred to us for a consultation
- > Give you a general explanation of what we are looking at based on your referral or request **ie periodontal disease, peri-implant disease, implants, recession of the gums or other concerns etc**
- > Ask you a series of questions targeted at finding out relevant information about you and the reasons your seeing us to **investigate issues we think are relevant**
- > Take a series of clinical photographs and supplemental x-rays if deemed necessary
- > Complete a full periodontal chart
- > Describe to you what we have observed, and explain your diagnosis, potential prognosis, and any relevant other information
- > Offer you multiple options for treatment which we deem are appropriate



AFTER THE CONSULTATION

- > The front desk will have your treatment plan prepared for you. If the case is complicated or the periodontist wants to clarify an element, we will email you this information at a later time. The treatment plan will contain the relevant item numbers, and fees, and the structure if there are to be multiple appointments required. You will need this treatment plan if you wish to check the fees with your private health fund prior to treatment.
- > Additional information sheets if relevant to your condition will also be provided.
- > We will offer you options for appointment times if therapy is required. We recommend you book in on the day whilst the clinician is in attendance encase, we need to modify any element of your specific needs to suit you.

AFTER THE APPOINTMENT

It is our expectation that you review all the information we have given to you. If you have any further queries, please feel free to email or call us as you deem appropriate. The front desk will try to get someone to answer your question as soon as possible.

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